

Public Disclosure Link for F.Y. 2020-21

Palak Dhall <palak@rakshatpa.com>

Fri 4/29/2022 5:17 PM

To: UDAYA KIRAN V/RGI/Claims - Health <Udaya.Kiran@relianceada.com>

Cc: Dr. soumya <soumya@rakshatpa.com>; sanjay@rakshatpa.com <sanjay@rakshatpa.com>; Vikram Jha <vikram.jha@rakshatpa.com>

Dear Dr. Uday,

As discussed, we neither have any active business, nor we received any claim for Reliance Insurance, during last financial year.

Regards,

Palak Dhall

AVP & Process Owner-OIC & Pvt. Insurer

Raksha Health Insurance TPA Pvt Ltd | Corporate Office |

(M) 7838151507

From: UDAYA KIRAN V/RGI/Claims - Health [<mailto:Udaya.Kiran@relianceada.com>]**Sent:** Thursday, April 28, 2022 12:51 PM**To:** Sanjay Sharma; monika.deep@rakshatpa.com**Cc:** 'Vikram Jha'; palak@rakshatpa.com; Dr. soumya**Subject:** Re: Public Disclosure Link for F.Y. 2020-21

Dear Dr.Monika

Need your intervention as almost 20days over we have deadline to submit by 30April, we need to update IRDA

[@Sanjay.Sharma](#)- not attending my call

Management is writing multiple reminder to update Disclosure or else IRDA will charge penalty if not submitted at time, Kindly help to Update on Urgent basis

Many thanks for your all time cooperation

[Thanks & Regards](#)**Dr. Uday Kiran**

TPA- Health Management

Reliance General Insurance Co. Ltd.

3rd Floor|Krishe Sapphire| Hitec City Main Road| Madhapur |Hyderabad |500081.

Contact- 8099961436.

From: UDAYA KIRAN V/RGI/Claims - Health <Udaya.Kiran@relianceada.com>**Sent:** Thursday, April 28, 2022 10:55 AM**To:** Sanjay Sharma <sanjay@rakshatpa.com>**Cc:** 'Vikram Jha' <vikram.jha@rakshatpa.com>; palak@rakshatpa.com <palak@rakshatpa.com>; Dr. soumya <soumya@rakshatpa.com>**Subject:** Re: Public Disclosure Link for F.Y. 2020-21

Dear Team,

Reminder-2

[Thanks & Regards](#)**Dr. Uday Kiran**

TPA- Health Management

Reliance General Insurance Co. Ltd.

3rd Floor|Krishe Sapphire| Hitec City Main Road| Madhapur |Hyderabad |500081.

Contact- 8099961436.

From: UDAYA KIRAN V/RGI/Claims - Health <Udaya.Kiran@relianceada.com>**Sent:** Wednesday, April 27, 2022 12:22 PM**To:** Sanjay Sharma <sanjay@rakshatpa.com>**Cc:** 'Vikram Jha' <vikram.jha@rakshatpa.com>; palak@rakshatpa.com <palak@rakshatpa.com>; Dr. soumya <soumya@rakshatpa.com>**Subject:** Re: Public Disclosure Link for F.Y. 2020-21

Dear Team,

Reminder-1

Thanks & Regards

Dr. Uday Kiran

TPA- Health Management

Reliance General Insurance Co. Ltd.

3rd Floor|Krishe Sapphire| Hitec City Main Road| Madhapur |Hyderabad |500081.

Contact- 8099961436.

From: UDAYA KIRAN V/RGI/Claims - Health <Uday.Kiran@relianceada.com>
Sent: Monday, April 25, 2022 10:45 AM
To: Sanjay Sharma <sanjay@rakshatpa.com>
Cc: 'Vikram Jha' <vikram.jha@rakshatpa.com>; palak@rakshatpa.com <palak@rakshatpa.com>
Subject: Re: Public Disclosure Link for F.Y. 2020-21

Dear Team,

Reminder

Thanks & Regards

Dr. Uday Kiran

TPA- Health Management

Reliance General Insurance Co. Ltd.

3rd Floor|Krishe Sapphire| Hitec City Main Road| Madhapur |Hyderabad |500081.

Contact- 8099961436.

From: UDAYA KIRAN V/RGI/Claims - Health <Uday.Kiran@relianceada.com>
Sent: Wednesday, April 20, 2022 3:02 PM
To: Sanjay Sharma <sanjay@rakshatpa.com>
Cc: 'Vikram Jha' <vikram.jha@rakshatpa.com>; palak@rakshatpa.com <palak@rakshatpa.com>
Subject: Re: Public Disclosure Link for F.Y. 2020-21

Dear Team,

Getting Multiple Reminder from Finance team/Management.

Kindly help to share on Priority by EOD

Thanks & Regards

Dr. Uday Kiran

TPA- Health Management

Reliance General Insurance Co. Ltd.

3rd Floor|Krishe Sapphire| Hitec City Main Road| Madhapur |Hyderabad |500081.

Contact- 8099961436.

From: UDAYA KIRAN V/RGI/Claims - Health
Sent: Tuesday, April 19, 2022 6:44 PM
To: Sanjay Sharma <sanjay@rakshatpa.com>
Cc: 'Vikram Jha' <vikram.jha@rakshatpa.com>; palak@rakshatpa.com <palak@rakshatpa.com>
Subject: Re: Public Disclosure Link for F.Y. 2020-21

Dear Team

Reminder

Thanks & Regards

Dr. Uday Kiran

TPA- Health Management

Reliance General Insurance Co. Ltd.

3rd Floor| Krishe Sapphire| Hitec City Main Road| Madhapur |Hyderabad |500081.

Contact- 8099961436.

From: UDAYA KIRAN V/RGI/Claims - Health <Udaya.Kiran@relianceada.com>
Sent: Monday, April 18, 2022 7:03 PM
To: Sanjay Sharma <sanjay@rakshatpa.com>
CC: 'Vikram Jha' <vikram.jha@rakshatpa.com>, palak@rakshatpa.com
Subject: Re: Public Disclosure Link for FY. 2020-21

Dear Team

Kindly update on Priority

Thanks & Regards
Dr. Uday Kiran
TPA- Health Management
Reliance General Insurance Co. Ltd.
3rd Floor|Krishe Sapphire| Hitec City Main Road| Madhapur |Hyderabad |500081.
Contact- 8099961436.

From: UDAYA KIRAN V/RGI/Claims - Health <Udaya.Kiran@relianceada.com>
Sent: Monday, April 18, 2022 12:50 PM
To: Sanjay Sharma <sanjay@rakshatpa.com>
CC: 'Vikram Jha' <vikram.jha@rakshatpa.com>, palak@rakshatpa.com
Subject: Re: Public Disclosure Link for FY. 2020-21

Dear Sanjay,

As Discussed Kindly Update by EOD

Thanks & Regards

Dr. Uday Kiran
TPA- Health Management

Reliance General Insurance Co. Ltd.

3rd Floor|Krishe Sapphire| Hitec City Main Road| Madhapur |Hyderabad |500081.
Contact- 8099961436.

From: UDAYA KIRAN V/RGI/Claims - Health <Udaya.Kiran@relianceada.com>
Sent: Thursday, April 7, 2022 3:32 PM
To: Sanjay Sharma <sanjay@rakshatpa.com>
Cc: 'Vikram Jha' <vikram.jha@rakshatpa.com>; 'Dr. Monika deep' <monika.deep@rakshatpa.com>
Subject: Re: Public Disclosure Link for FY. 2020-21

Dear Sanjay,

Guidelines on Public Disclosures by Insurers on the qualitative and quantitative parameters of the health services rendered to policy holder

All the 9 points mentioned in pages 1 and 2 are to be noted and
Data along with comments and information as specified in points C,D,E and F in pages 3,4 and 5 are to be provided
Note : The data pertained is for FY 21-22

Signatures & Stamp of TPAs CEO required

Please consider this request as priority.

we need to put up the same in website similar to last year.

Kindly share by 18th April 2022

Thanks & Regards

Dr. Uday Kiran
TPA- Health Management

Reliance General Insurance Co. Ltd.

3rd Floor|Krishe Sapphire| Hitec City Main Road| Madhapur |Hyderabad |500081.
Contact- 8099961436.

From: Sanjay Sharma <sanjay@rakshatpa.com>
Sent: Friday, November 12, 2021 6:32 PM
To: UDAYA KIRAN V/RGI/Claims - Health <Udaya.Kiran@relianceada.com>
Cc: 'Vikram Jha' <vikram.jha@rakshatpa.com>; 'Dr. Monika deep' <monika.deep@rakshatpa.com>
Subject: RE: Public Disclosure Link for F.Y. 2020-21

Dear Sir,

We regret for delay in response.

Please find attached revised PB with required details for your perusal.

Warm Regards
Sanjay Sharma | Private insurer Operations |
Raksha Health Insurance TPA Pvt Ltd | Corporate Office |
(M) 8826671848

From: UDAYA KIRAN V/RGI/Claims - Health [<mailto:Udaya.Kiran@relianceada.com>]
Sent: Friday, November 12, 2021 11:46 AM
To: Vikram Jha
Cc: sanjay@rakshatpa.com; Dr. Monika deep
Subject: Re: Public Disclosure Link for F.Y. 2020-21

Dear Vikram,

Kindly share the details below,

Today is last day otherwise Compliance Issue will be raising

Thanks & Regards

Dr. Uday Kiran
TPA- Health Management

Reliance General Insurance Co. Ltd.

3rd Floor|Krishe Sapphire| Hitec City Main Road| Madhapur |Hyderabad |500081.

Contact- 8099961436.

From: UDAYA KIRAN V/RGI/Claims - Health <Udaya.Kiran@relianceada.com>
Sent: Wednesday, November 10, 2021 1:38 PM
To: Vikram Jha <vikram.jha@rakshatpa.com>
Cc: sanjay@rakshatpa.com <sanjay@rakshatpa.com>; Dr. Monika deep <monika.deep@rakshatpa.com>
Subject: Re: Public Disclosure Link for F.Y. 2020-21

Dear Vikram,

Reminder-2

Thanks & Regards

Dr. Uday Kiran
TPA- Health Management

Reliance General Insurance Co. Ltd.

3rd Floor|Krishe Sapphire| Hitec City Main Road| Madhapur |Hyderabad |500081.

Contact- 8099961436.

From: UDAYA KIRAN V/RGI/Claims - Health <Udaya.Kiran@relianceada.com>
Sent: Tuesday, November 9, 2021 5:15 PM
To: Vikram Jha <vikram.jha@rakshatpa.com>
Cc: sanjay@rakshatpa.com <sanjay@rakshatpa.com>; Dr. Monika deep <monika.deep@rakshatpa.com>
Subject: Re: Public Disclosure Link for F.Y. 2020-21

Dear Vikram,

Reminder-1

Thanks & Regards

Dr. Uday Kiran

TPA- Health Management

Reliance General Insurance Co. Ltd.

3rd Floor|Krishe Sapphire| Hitec City Main Road| Madhapur |Hyderabad |500081.

Contact- 8099961436.

From: UDAYA KIRAN V/RGI/Claims - Health <Udaya.Kiran@relianceada.com>
Sent: Monday, November 8, 2021 12:40 PM
To: Vikram Jha <vikram.jha@rakshatpa.com>
Cc: sanjay@rakshatpa.com <sanjay@rakshatpa.com>; Dr. Monika deep <monika.deep@rakshatpa.com>
Subject: Re: Public Disclosure Link for F.Y. 2020-21

Dear Vikram,

Reminder

Thanks & Regards

Dr. Uday Kiran

TPA- Health Management

Reliance General Insurance Co. Ltd.

3rd Floor|Krishe Sapphire| Hitec City Main Road| Madhapur |Hyderabad |500081.

Contact- 8099961436.

From: UDAYA KIRAN V/RGI/Claims - Health <Udaya.Kiran@relianceada.com>
Sent: Monday, November 1, 2021 2:31 PM
To: Vikram Jha <vikram.jha@rakshatpa.com>
Cc: sanjay@rakshatpa.com <sanjay@rakshatpa.com>; Dr. Monika deep <monika.deep@rakshatpa.com>
Subject: Re: Public Disclosure Link for F.Y. 2020-21

Dear Vikram,

Please treat it on priority as it was already delayed.

Thanks & Regards

Dr. Uday Kiran

TPA- Health Management

Reliance General Insurance Co. Ltd.

3rd Floor|Krishe Sapphire| Hitec City Main Road| Madhapur |Hyderabad |500081.

Contact- 8099961436.

From: UDAYA KIRAN V/RGI/Claims - Health <Udaya.Kiran@relianceada.com>
Sent: Monday, October 25, 2021 10:24 AM
To: Vikram Jha <vikram.jha@rakshatpa.com>
Cc: sanjay@rakshatpa.com <sanjay@rakshatpa.com>; Dr. Monika deep <monika.deep@rakshatpa.com>
Subject: Re: Public Disclosure Link for F.Y. 2020-21

Dear Vikram

License validity period not mentioned

Please check and confirm

Thanks & Regards

Dr. Uday Kiran

TPA- Health Management

Reliance General Insurance Co. Ltd.

3rd Floor|Krishe Sapphire| Hitec City Main Road| Madhapur |Hyderabad |500081.

Contact- 8099961436.

From: Vikram Jha <vikram.jha@rakshatpa.com>
Sent: Friday, October 22, 2021 6:53 PM
To: UDAYA KIRAN V/RGI/Claims - Health <Udaya.Kiran@relianceada.com>
Cc: sanjay@rakshatpa.com <sanjay@rakshatpa.com>; Dr. Monika deep <monika.deep@rakshatpa.com>
Subject: RE: Public Disclosure Link for F.Y. 2020-21

Dear Sir,

Please find the attached documents as desired by you.

Thanks & Regards,
Vikram Jha
Raksha Health Insurance TPA Pvt Ltd | Corporate Office |
(M) +91 7838148995

From: UDAYA KIRAN V/RGI/Claims - Health [<mailto:Udaya.Kiran@relianceada.com>]
Sent: Friday, October 22, 2021 5:42 PM
To: Vikram Jha
Cc: sanjay@rakshatpa.com
Subject: Re: Public Disclosure Link for F.Y. 2020-21

Dear Vikram,

PFA- Part-1

As Discussed sharing in 2 Parts

Thanks & Regards

Dr. Uday Kiran
TPA- Health Management

Reliance General Insurance Co. Ltd.

3rd Floor|Krishe Sapphire| Hitec City Main Road| Madhapur |Hyderabad |500081.

Contact- 8099961436.

From: UDAYA KIRAN V/RGI/Claims - Health <Udaya.Kiran@relianceada.com>
Sent: Friday, October 22, 2021 5:29 PM
To: Vikram Jha <vikram.jha@rakshatpa.com>
Cc: sanjay@rakshatpa.com <sanjay@rakshatpa.com>
Subject: Re: Public Disclosure Link for F.Y. 2020-21

Dear Vikram,

PFA

Thanks & Regards

Dr. Uday Kiran
TPA- Health Management

Reliance General Insurance Co. Ltd.

3rd Floor|Krishe Sapphire| Hitec City Main Road| Madhapur |Hyderabad |500081.

Contact- 8099961436.

From: Vikram Jha <vikram.jha@rakshatpa.com>
Sent: Friday, October 22, 2021 5:20 PM
To: UDAYA KIRAN V/RGI/Claims - Health <Udaya.Kiran@relianceada.com>
Cc: sanjay@rakshatpa.com <sanjay@rakshatpa.com>
Subject: RE: Public Disclosure Link for F.Y. 2020-21

Dear Sir,

As discussed on call, please find the attached PDF format for your reference.

Thanks & Regards,
Vikram Jha
Raksha Health Insurance TPA Pvt Ltd |Corporate Office|
(M) +91 7838148995

From: UDAYA KIRAN V/RGI/Claims - Health [<mailto:Udaya.Kiran@relianceada.com>]
Sent: Friday, October 22, 2021 4:26 PM
To: Vikram Jha
Subject: Re: Public Disclosure Link for F.Y. 2020-21

Dear Vikram,

Awaiting for Update

Kindly Expedite

Thanks & Regards

Dr. Uday Kiran

TPA- Health Management

Reliance General Insurance Co. Ltd.

3rd Floor|Krishe Sapphire| Hitec City Main Road| Madhapur |Hyderabad |500081.

Contact- 8099961436.

From: UDAYA KIRAN V/RGI/Claims - Health <Udaya.Kiran@relianceada.com>

Sent: Friday, October 22, 2021 3:12 PM

To: Vikram Jha <vikram.jha@rakshatpa.com>

Subject: Re: Public Disclosure Link for F.Y. 2020-21

PFA

Thanks & Regards

Dr. Uday Kiran

TPA- Health Management

Reliance General Insurance Co. Ltd.

3rd Floor|Krishe Sapphire| Hitec City Main Road| Madhapur |Hyderabad |500081.

Contact- 8099961436.

From: UDAYA KIRAN V/RGI/Claims - Health <Udaya.Kiran@relianceada.com>

Sent: Friday, October 22, 2021 2:25 PM

To: Vikram Jha <vikram.jha@rakshatpa.com>

Cc: 'Dr. Monika deep' <monika.deep@rakshatpa.com>; sanjay@rakshatpa.com <sanjay@rakshatpa.com>

Subject: Re: Public Disclosure Link for F.Y. 2020-21

Dear Vikram,

Kindly Update Clear Copy We Need to take CEO signature today EOD by 4PM

So Help to provide on Priority

Thanks & Regards

Dr. Uday Kiran

TPA- Health Management

Reliance General Insurance Co. Ltd.

3rd Floor|Krishe Sapphire| Hitec City Main Road| Madhapur |Hyderabad |500081.

Contact- 8099961436.

From: UDAYA KIRAN V/RGI/Claims - Health <Udaya.Kiran@relianceada.com>

Sent: Friday, October 22, 2021 12:00 PM

To: Vikram Jha <vikram.jha@rakshatpa.com>

Cc: 'Dr. Monika deep' <monika.deep@rakshatpa.com>; sanjay@rakshatpa.com <sanjay@rakshatpa.com>

Subject: Re: Public Disclosure Link for F.Y. 2020-21

Dear Vikram,

Enclosed documents is not Clear Visible-Kindly provide Clear Word Format

The Enclosed PDF is not editable to get Authentication from our CEO, If Word Format available Kindly share the Same

Thanks & Regards

Dr. Uday Kiran

TPA- Health Management

Reliance General Insurance Co. Ltd.

3rd Floor|Krishe Sapphire| Hitec City Main Road| Madhapur |Hyderabad |500081.

Contact- 8099961436.

From: Vikram Jha <vikram.jha@rakshatpa.com>
Sent: Thursday, October 21, 2021 5:54 PM
To: UDAYA KIRAN V/RGI/Claims - Health <Udaya.Kiran@relianceada.com>
Cc: 'Dr. Monika deep' <monika.deep@rakshatpa.com>; sanjay@rakshatpa.com <sanjay@rakshatpa.com>
Subject: RE: Public Disclosure Link for F.Y. 2020-21

Dear Sir/Madam,

Please find the attached details as desired by you.

Thanks & Regards,
Vikram Jha
Raksha Health Insurance TPA Pvt Ltd |Corporate Office|
(M) +91 7838148995

From: UDAYA KIRAN V/RGI/Claims - Health <Udaya.Kiran@relianceada.com>
Sent: 21 October 2021 17:21
To: Dr. Monika deep <monika.deep@rakshatpa.com>
Subject: Re: Public Disclosure Link for F.Y. 2020-21

Dear Dr.Monika

Greetings from Reliance General!

The Enclosed PDF is not editable to get Authentication from our CEO, If Word Format available Kindly share the Same

Thanks & Regards

Dr. Uday Kiran
TPA- Health Management

Reliance General Insurance Co. Ltd.

3rd Floor|Krishe Sapphire| Hitec City Main Road| Madhapur |Hyderabad |500081.

Contact- 8099961436.

From: UDAYA KIRAN V/RGI/Claims - Health <Udaya.Kiran@relianceada.com>
Sent: Thursday, October 21, 2021 5:12 PM
To: Dr. Monika deep <monika.deep@rakshatpa.com>
Subject: Re: Public Disclosure Link for F.Y. 2020-21

Dear Dr.Monika

Greetings from Reliance General!

The Enclosed PDF is not editable to get Authentication from our CEO, If Excel Format available Kindly share the Same

Thanks & Regards

Dr. Uday Kiran
TPA- Health Management

Reliance General Insurance Co. Ltd.

3rd Floor|Krishe Sapphire| Hitec City Main Road| Madhapur |Hyderabad |500081.

Contact- 8099961436.

From: Dr. Monika deep <monika.deep@rakshatpa.com>
Sent: Tuesday, August 10, 2021 12:30 PM
To: UDAYA KIRAN V/RGI/Claims - Health <Udaya.Kiran@relianceada.com>
Subject: RE: Public Disclosure Link for F.Y. 2020-21

Dear Dr. Udaya,

PFA, as required.

Warm Regards
Dr. Monika Deep

Process Owner | Private insurer Operations |
Raksha Health Insurance TPA Pvt Ltd | Corporate Office |
(M) 7838151501

From: UDAYA KIRAN V/RGI/Claims - Health <Udaya.Kiran@relianceada.com>
Sent: 10 August 2021 12:05
To: Dr. Monika deep <monika.deep@rakshatpa.com>
Subject: Re: Public Disclosure Link for F.Y. 2020-21

Dear Dr.Monika

With reference to the Circular attached i.e

no.IRDA/HLT/MISC/CIR/146/06/2020 : Guidelines on Public Disclosures by Insurers on the qualitative and quantitative parameters of the health services rendered to policy holder

All the TPAs are requested to provide the information as below
<span lang=EN