

**RELIANCE GENERAL INSURANCE COMPANY LIMITED**

Registration No. and Date of Registration with the IRDA: Regn. No. 103 dated 23.10.2000

**Annexure A**

**Statement Showing Status of Policies, Claims and Funds w.r.t. Portfolio and Funds Received by Reliance General Insurance Company Limited (RGICL) from Reliance Health Insurance Limited (RHIL) as on the quarter ended 30th September, 2020**

Amount in Rs Lakh

| Sr no                                        | Particulars                                          | For quarter ended 30th September 2020 | Cummulative from 15th Nov 2019 to 30th September ,2020 |
|----------------------------------------------|------------------------------------------------------|---------------------------------------|--------------------------------------------------------|
| <b>A. Details of Claims</b>                  |                                                      |                                       |                                                        |
| 1                                            | Opening Balance                                      |                                       |                                                        |
|                                              | - in Number                                          | 50                                    | 68                                                     |
|                                              | - In Amount##                                        | 25.55                                 | 27.21                                                  |
| 2                                            | Claims Received/Intimation                           |                                       |                                                        |
|                                              | - in Number                                          | 62                                    | 515**                                                  |
|                                              | - In Amount                                          | 36.53                                 | 259.14                                                 |
| 3                                            | Claims Paid (Gross)                                  |                                       |                                                        |
|                                              | - in Number                                          | 23                                    | 215                                                    |
|                                              | - In Amount                                          | 18.64                                 | 102.47                                                 |
| 4                                            | Claims Rejected/Closed                               |                                       |                                                        |
|                                              | - in Number                                          | 36                                    | 315**                                                  |
|                                              | - In Amount                                          | 23.30                                 | 174.25                                                 |
| 5                                            | Closing Balance                                      |                                       |                                                        |
|                                              | - in Number                                          | 53                                    | 53                                                     |
|                                              | - In Amount                                          | 27.89                                 | 27.89                                                  |
| 6                                            | Ageing of the Claims outstanding at the End          |                                       |                                                        |
|                                              | .- Less Than 15 days                                 | 11                                    | 11                                                     |
|                                              | .- 15 -30 days                                       | 0                                     | -                                                      |
|                                              | .- More than 30 days                                 | 42                                    | 42                                                     |
| <b>B) Details of Policies in Force</b>       |                                                      |                                       |                                                        |
| 7                                            | Opening number of policies in force@                 | 3,127                                 | 8,191                                                  |
| 8                                            | Number of policies cancelled #@                      | 1,722                                 | 6,786                                                  |
| 9                                            | Amount paid/cheque issued towards policies cancelled | 0.86                                  | 31.88                                                  |
| 10                                           | Closing number of Policies in force                  | 1,405                                 | 1,405                                                  |
| <b>C) Details of Cash &amp; Bank Balance</b> |                                                      |                                       |                                                        |
| 11                                           | Cash & Bank Balance at the beginning                 | 967.13***                             | 1,061.31                                               |
| 12                                           | Additional amount received#                          | 0.04                                  | 23.00                                                  |
| 13                                           | Less : Payment as per 3 & 9 above*                   | 16.58                                 | 133.72                                                 |
| 14                                           | Cash & Bank balance at the end****                   | 950.59                                | 950.59                                                 |

**Note:-**

# Amount received included vendor deposit and transferred by RHI and Income earned on RHI funds invested.

\* Difference in cash of 3 & 9 vis-a-vis 13 is on account of TDS deducted on claim settled to hospitals and Includes cheque issued but not realised

\*\* As part of migration activity, 63 claims which were outstanding in Reliance Health Insurance (RHIL) book were closed in RHIL application and simultaneously inserted as fresh intimation in Reliance General Insurance (RGICL) claim application. As of now, no claim is outstanding in RHIL application. All claims has been migrated to RGICL.

## Claim outstanding at the beginning of quarter does not include outstanding investigation charges amounting Rs. 2.76 Lakh

\*\*\*Cash & Bank balance at the beginning of the quarter includes Investment Income earned of Rs.10.47 Lakh on the RHI Portfolio invested by RGICL on behalf of RHIL.

\*\*\*\* Cash & Bank Balance include investment made by RGICL on behalf of RHIL amounting Rs. 935.91 Lakh.

@ Revision in Cumulative Opening number of policies in force on account of consideration of multiple certificates as policy count under single group health master policy.

@@ No. of policies cancelled includes no. of policies expired