FORM NL-37-CLAIMS DATA
Name of the Insurer: INDUSIND GENERAL INSURANCE COMPANY LIMITED (FORMERLY RELIANCE GENERAL INSURANCE COMPANY LIMITED)
Registration No. 103 and Date of Registration with the IRDAI 23.10.2000

Upto the quarter ending Sept 30, 2026

No. of claims only

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Miscellaneous	Total Miscellaneous	Total
1	Claims O/S at the beginning of the period	1,843	2,684	13	2,697	25,634	49,603	75,237	1,81,361	4,239	1,666	1,87,266	972	465	701	9	13,225	542	2,78,417	2,82,957
2	Claims reported during the period																			
	(a) Booked During the Period	4,433	7,519	8	7,527	2,51,236	5,758	2,56,994	4,25,661	6,528	6,465	4,38,654	610	166	814	12	43,57,379	2,215	50,56,844	50,68,804
	(b) Reopened during the Period	54	48	-	48	1,111	2,736	3,847	8,290	102	772	9,164	59	8	19	-	97	32	13,226	13,328
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period																			
	(a) paid during the period	3,079	7,355	2	7,357	2,28,577	7,253	2,35,830	3,42,128	3,159	1,512	3,46,799	403	21	527	12	43,58,326	1,649	49,43,567	49,54,003
	(b) Other Adjustment																			
4	Claims Repudiated during the period	130	165	-	165	9,148	82	9,230	54,906	1,882	3,837	60,625	108	-	21	-	-	32	70,016	70,311
	Other Adjustment (i) Claim closed without payment	583	1,114	6	1,120	12,698	2,965	15,663	25,882	2,103	2,040	30,025	386	87	219	2	(49)	486	46,819	48,522
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	900	2,244	3,144	1,257	5	-	1,262	7	-	-	-	27	128	4,568	4,568
6	**Claims O/S at End of the period**	2,538	1,617	13	1,630	27,558	47,797	75,355	1,92,396	3,725	1,514	1,97,635	744	531	767	7	12,424	622	2,88,085	2,92,253
	Less than 3months	944	1,137	1	1,138	23,241	2,984	26,225	1,88,810	2,052	1,310	1,92,172	165	63	167	1	8,335	328	2,27,456	2,29,538
	3 months to 6 months	466	227	3	230	1,558	2,310	3,868	1,428	618	85	2,131	118	61	101	2	141	71	6,493	7,189
	6months to 1 year	244	61	4	65	598	4,765	5,363	745	528	30	1,303	166	32	63	-	197	57	7,181	7,490
	1year and above	884	192	5	197	2,161	37,738	39,899	1,413	527	89	2,029	295	375	436	4	3,751	166	46,955	48,036

Upto the quarter ending September 30, 2026

(₹ lakhs)

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Miscellaneous	Total Miscellaneous	Total
1	Claims O/S at the beginning of the period	1,38,312	9,699	554	10,252	24,790	2,31,328	2,56,118	32,749	6,365	1,751	40,865	2,821	4,578	20,403	7,065	41,566	5,685	3,79,100	5,27,664
2	Claims reported during the period																			
	(a) Booked During the period	22,815	7,523	56	7,579	86,804	23,737	1,10,541	1,39,619	5,159	3,598	1,48,376	1,174	483	4,309	367	1,05,828	1,640	3,72,718	4,03,112
	(b) Reopened during the Period	199	286	-	286	68	11,772	11,840	4,342	343	898	5,583	335	16	16	-	10	161	17,960	18,446
	(c) Other Adjustment (i)_____	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period																			
	(a) paid during the period (b) Other Adjustment (to be specified) (i)_____	36,282	6,530	63	6,593	78,405	80,643	1,59,048	1,30,141	5,247	2,284	1,37,672	1,400	698	3,669	475	97,424	2,981	4,03,367	4,46,242
4	Claims Repudiated during the period	654	383	-	383	4,766	865	5,631	26,984	1,897	2,710	31,591	221	-	448	-	-	150	38,042	39,079
	Other Adjustment (i) Claim closed without payment	45,570	1,368	36	1,404	5,157	12,082	17,240	45,892	1,840	868	48,601	922	170	1,170	-	6	585	68,694	1,15,669
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	207	2,147	2,354	265	1	-	266	38	-	-	-	9	92	2,759	2,759
6	Claims O/S at End of the period	1,56,700	8,648	653	9,301	30,605	2,33,101	2,63,706	38,404	5,322	1,532	45,258	2,477	5,368	25,687	6,782	13,201	3,846	3,66,325	5,32,326
	Less than 3months	29,833	1,696	8	1,704	21,832	14,995	36,826	33,359	1,789	1,337	36,486	285	270	3,766	0	11,718	944	90,295	1,21,831
	3 months to 6 months	19,746	1,488	12	1,501	4,549	10,406	14,955	832	903	52	1,787	209	294	6,697	32	66	543	24,583	45,829
	6months to 1 year	17,897	2,860	177	3,037	1,940	21,439	23,379	2,752	1,275	26	4,053	309	3,667	2,554	-	69	403	34,434	55,368
	1year and above	89,224	2,604	456	3,059	2,284	1,86,261	1,88,545	1,461	1,354	117	2,932	1,674	1,138	12,670	6,750	1,347	1,957	2,17,014	3,09,297