

FORM NL-37-CLAIMS DATA

Name of the Insurer: INDUSIND GENERAL INSURANCE COMPANY LIMITED (FORMERLY RELIANCE GENERAL INSURANCE COMPANY LIMITED)

Registration No. 103 and Date of Registration with the IRDAI 23.10.2000

Upto the quarter ending March 31, 2026

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Miscellaneous	No. of claims only	
																			Total Miscellaneous	Total
1	Claims O/S at the beginning of the period	2,009	1,246	7	1,253	19,167	50,825	69,992	1,62,393	2,336	989	1,65,718	1,179	510	768	12	25,903	480	2,64,562	2,67,824
2	Claims reported during the period																			
	(a) Booked During the Period	8,048	22,956	19	22,975	4,69,236	12,926	4,82,162	7,48,213	8,435	16,728	7,73,376	1,376	100	1,536	30	52,70,317	4,833	65,33,730	65,64,753
	(b) Reopened during the Period	198	106	11	117	2,055	5,709	7,764	14,486	223	1,570	16,279	75	7	57	-	3,036	231	27,449	27,764
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period																			
	(a) paid during the period	6,931	17,478	7	17,485	4,23,846	13,162	4,37,008	6,22,246	3,824	3,705	6,29,775	746	42	1,142	32	52,83,076	4,120	63,55,941	63,80,357
	(b) Other Adjustment																			
4	Claims Repudiated during the period	269	293	-	293	14,685	49	14,734	84,883	1,261	10,610	96,754	305	8	55	-	-	154	1,12,010	1,12,572
	Other Adjustment	1,212	3,853	17	3,870	26,293	6,646	32,939	36,602	1,670	3,306	41,578	607	102	463	1	2,955	728	79,373	84,455
	(i) Claim closed without payment																			
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	5	-	-	-	890	2,217	3,107	1,253	5	-	1,258	5	-	-	-	26	121	4,517	4,522
6	Claims O/S at End of the period	1,843	2,684	13	2,697	25,634	49,603	75,237	1,81,361	4,239	1,666	1,87,266	972	465	701	9	13,225	542	2,78,417	2,82,957
	Less than 3months	421	2,040	3	2,043	21,723	3,047	24,770	1,78,126	2,284	1,363	1,81,773	272	8	140	3	9,288	257	2,16,511	2,18,975
	3 months to 6 months	288	413	2	415	1,181	2,883	4,064	1,137	981	150	2,268	182	24	77	-	75	68	6,758	7,461
	6months to 1 year	231	50	2	52	596	5,069	5,665	721	437	55	1,213	219	28	66	-	184	60	7,435	7,718
	1year and above	903	181	6	187	2,134	38,604	40,738	1,377	537	98	2,012	299	405	418	6	3,678	157	47,713	48,803

Upto the quarter ending Mar 31, 2026

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Miscellaneous	(₹ lakhs)	
																			Total Miscellaneous	Total
1	Claims O/S at the beginning of the period	89,396	5,379	298	5,677	22,625	2,21,605	2,44,230	23,554	5,477	1,269	30,300	3,957	2,642	13,816	7,028	12,897	4,144	3,19,013	4,14,086
2	Claims reported during the period																			
	(a) Booked During the period	53,718	22,955	131	23,086	1,63,646	51,368	2,15,014	2,40,719	10,351	6,412	2,57,482	2,481	267	11,352	905	1,98,276	3,589	6,89,365	7,66,170
	(b) Reopened during the Period	308	546	-	546	129	24,798	24,927	5,785	562	1,503	7,851	229	5	35	-	(16)	159	33,190	34,044
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period																			
	(a) paid during the period	66,216	17,031	76	17,107	1,42,356	1,36,298	2,78,654	1,82,110	8,613	5,674	1,96,397	1,958	8,900	13,303	815	1,92,025	3,395	6,95,448	7,78,771
	(b) Other Adjustment (to be specified)																			
	(i)																			
4	Claims Repudiated during the period	3,036	597	-	597	7,815	377	8,192	41,983	2,930	4,429	49,342	960	23	1,946	-	-	749	61,212	64,844
	Other Adjustment	8,19,790	2,001	44	2,046	10,754	27,061	37,814	18,998	2,089	1,176	22,263	1,737	191	6,098	12	(8,548)	1,096	60,663	8,82,499
	(i) Claim closed without payment																			
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	20	-	-	-	195	2,090	2,286	257	1	-	259	44	-	-	-	9	70	2,667	2,687
6	Claims O/S at End of the period	1,38,312	9,699	554	10,252	24,790	2,31,328	2,56,118	32,749	6,365	1,751	40,865	2,821	4,578	20,403	7,065	41,566	5,685	3,79,100	5,27,664
	Less than 3months	12,988	4,674	12	4,686	17,907	14,803	32,710	29,887	2,505	1,542	33,934	463	2,701	2,549	92	40,216	1,151	1,13,816	1,31,490
	3 months to 6 months	14,539	1,185	25	1,211	3,494	12,101	15,595	870	1,224	80	2,175	204	192	2,029	-	28	336	20,560	36,310
	6months to 1 year	60,272	1,078	227	1,305	1,386	21,806	23,192	639	1,190	34	1,864	595	149	9,813	-	92	2,038	37,742	99,318
	1year and above	50,512	2,762	290	3,052	2,004	1,82,617	1,84,621	1,352	1,446	94	2,892	1,559	1,535	6,011	6,973	1,229	2,161	2,06,982	2,60,546